



ST. MATTHEW'S
Roman Catholic High School

We Pray, We Care, We Achieve

Dear Parent/Carer

New Edulink One communication app

We are very excited to announce the launch of our new parent/school communication app and portal 'Edulink One' which is now fully functional. This will replace our current Groupcall text messaging service and we know from our extended research that it will improve communication between school and home and also provide parents with a lot of useful information about your child. In the summer term we conducted a trial with a sample group of staff, pupils and parents and all commented positively on its ease of use and how quickly a new user can learn to navigate around the app.

You can find a full user guide for parents here on the school website:

You should also have received an email (if we have a registered email address for you on our school records) which includes your log in details to Edulink. If you have not received this email then please message contact@smrchs.com.

A brief summary of what the app will offer to parents:

- Direct messaging service: messages via the app from school, SMS and email
- View your child's timetable, attendance and punctuality information
- Rewards and sanctions
- Links with ParentPay so parents can see student's current balance and purchase history
- Assessment information
- Homework section
- View exam timetables during the summer exam season
- Parents can notify school via the app of changes to contact details eg phone number, email address.

In order for you to make the most of this free service we encourage all parents to download the app to your mobile device or log on via a PC.

We then ask that you check all contact details that we hold for you (this is viewable securely in the 'Update Information' section). If there are any details in here which are incorrect or out of date, please change and click the 'Save' button – this will be communicated directly to the main office in school.

We hope you enjoy using this new service and in a couple of weeks we will conduct a short survey to check on parents' response to this development.

In the meantime, please download the app – there will be a prize draw with a £50 Amazon voucher to be won. This will be drawn on Friday 11th September and all parents who have downloaded the app by this date will be entered into the draw. The winner will be communicated....via Edulink!

Yours sincerely

A handwritten signature in black ink, appearing to be 'S Atkin', written in a cursive style.

Mr S Atkin

Deputy Headteacher